

MEDIA STATEMENT

TO: ALL NEWS EDITORS/TRANSPORT JOURNALISTS
DATE: 27 September 2017
FOR IMMEDIATE USE

A STATEMENT BY THE RTIA CONFIRMING THE ISSUING OF COMMUNICATION TO MOTORISTS TO INFORM THEM OF THEIR OUTSTANDING AARTO FINES.

The Road Traffic Infringement Agency (RTIA) confirms that, it has been sending communication to motorists reminding them of their outstanding AARTO traffic fines via SMS notifications. This is in line with the Agency's mission of having "an informed, compliant and safe road user community".

The Road Traffic Infringement Agency (RTIA) wishes to advise motorists in Gauteng that "we have appointed a service provider, Syntell to send sms notification reminders to motorists with outstanding AARTO traffic fines, explained Japh Chuwe, the Registrar or the Road Traffic Infringement Agency.

In keeping with our mandate as legislated in the Administrative Adjudication of Road Traffic Offences Act No. 46 of 1998, RTIA employs multifaceted means of communicating with motorists in a bid to foster promotion of procedurally fair, lawful and reasonable administrative adjudication. For this reason Syntell on behalf of the RTIA seeks to remind motorists with outstanding traffic fines to attend to them before these are deemed to have been ignored.

Motorists are urged to note that the sms notifications are for fines issued from April 2017 to date. RTIA acknowledges with regret the communication error which has since been rectified wherein motorists were urged to respond to historical fines dated beyond April 2017. "We wish to express our apologies for the alarm that the communication error may have caused and appreciate that the matter was brought to our attention" says Chuwe.

It is further important to note the sms notifications DO NOT in any way replace the legislated regulation regarding the manner of serving AARTO documents through registered mail. However this is a communique to alert and remind motorists who have already received notifications through registered mail to take action before they incur further penalties.

The purpose is to inform the public of notices under their names it is further to afford them an opportunity to explore AARTO options at their disposal should there be any error or any area of disagreement with the fine issued. Motorists are further reminded to heed the options available to them should they realise that there is an outstanding AARTO traffic fine under their name. The options are as follows:

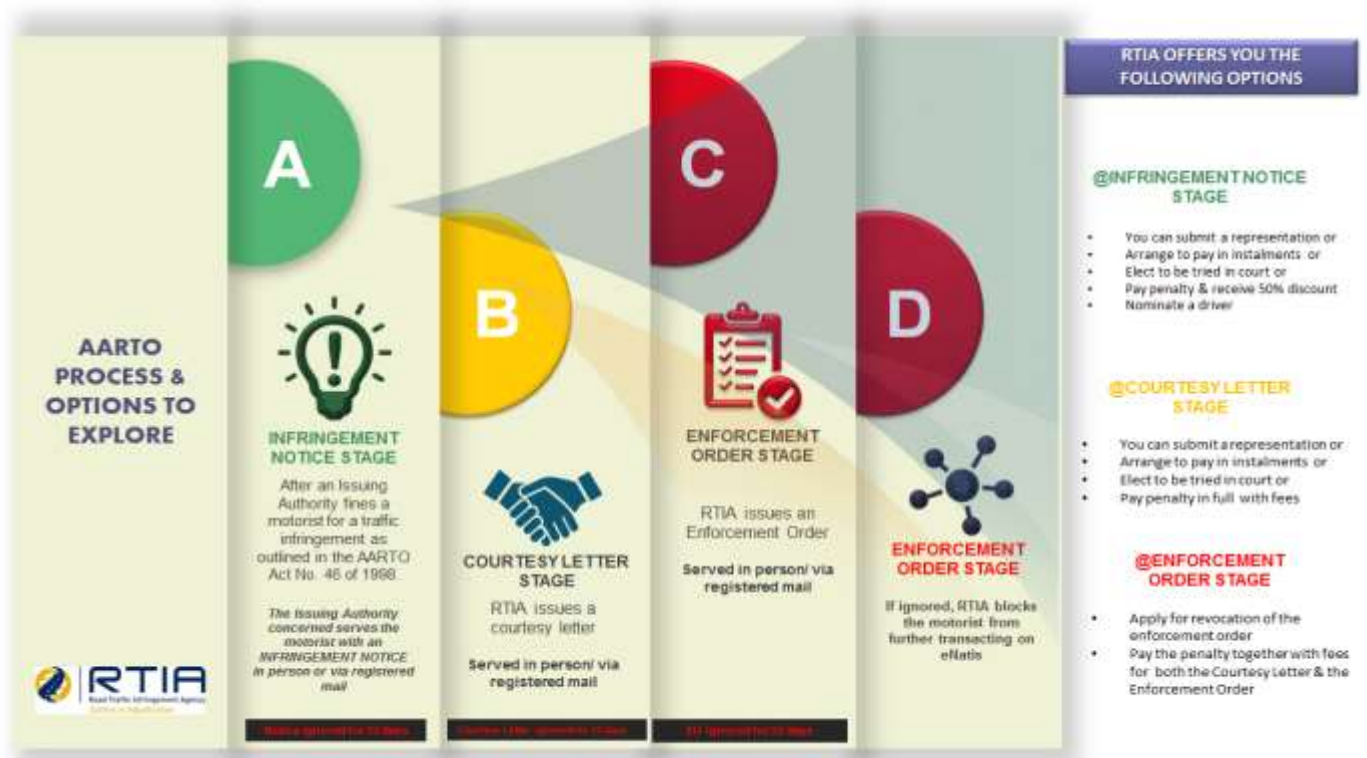


Figure 1

NB: The AARTO processes are followed as dictated by the AARTO Act.

Example of SMS notification currently issued on behalf of the RTIA by its appointed provider:

FOR REMINDING A MOTORIST ABOUT AN ISSUED INFRINGEMENT NOTICE

AARTO Notice %XX-XXXX-XXXXXXXXXX-X% issued for ID %XXXXXX%. Discounted value %RXXXXX%. The 50% discount expire on %YYYYMMDD%. Failing to pay will result in losing the discount and incurring additional admin fees. View details or pay @ www.paycity.co.za or contact JMPD 0110367515 or RTIA 0861227861

ENFORCEMENT ORDER (WHERE AN ENFORCEMENT ORDER IS ISSUED)

Enforcement Order outstanding for AARTO notice %XX-XXXX-XXXXXXXXXX-X% for ID %XXXXXX%. You will not be able to renew your vehicle or driving licence whilst this notice is outstanding. View details or pay @ www.paycity.co.za or contact JMPD 0110367515 or RTIA 0861227861.

The RTIA would like to put on record that, these notifications are meant to keep motorists informed of their traffic fine status and therefore their rights and responsibilities on the roads. Should the alleged infringer feel the need to challenge/ dispute their traffic fine, an in the case where an infringement notice issued to an alleged infringer has not been served through a registered mail or through personal service, the RTIA as an administrator of AARTO as well as an adjudicator is required by law to uphold the rights of the motorist and allow the motorist to exercise the following options as outlined above.

END.

ISSUED BY: ROAD TRAFFIC INFRINGEMENT AGENCY (RTIA)

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