

## **MEDIA STATEMENT**

**TO: ALL MOTORISTS**

**DATE: TUESDAY, 10 NOVEMBER 2015**

### **MOTORISTS' RIGHTS AND RESPONSIBILITIES: SERVING OF INFRINGEMENT NOTICES.**

The Road Traffic Infringement Agency (RTIA) responsible for implementation of the Administrative Adjudication of Road Traffic Offences (AARTO) Act No. 46 of 1998 would like to put on record that claims creating an impression that the Agency has not been using registered mail to serve infringement notices to motorists as per the AARTO Act prescriptions are not accurate.

The Agency, through the South African Postal Office Services (SAPO) has been using automated bulk registered mail services, otherwise known as the hybrid mailing system.

The process of the hybrid mailing system is the same as the conventional registered mail system.

It provides for a 1<sup>st</sup> notification or a first slip on the traditional registered mail, to be issued to the given postal address of the alleged infringer.

The 1<sup>st</sup> notification contains a tracking number which the alleged infringer is to use to access and track the issued infringement notice at the post office. This is the same process followed with the traditional registered mailing system.

Section 30 of the AARTO Act (Act No. 46 of 1998) provides that any document required to be served to an alleged infringer must be served personally or sent by registered mail to the alleged infringer's last known address.

Upon serving the infringer, the RTIA and SAPO system including the National Contravention Register records the issued document as being served on the alleged infringer 10 days after the date of stamp reflected on the 1<sup>st</sup> notification receipt of the registered mail, unless otherwise there is evidence to the contrary.

SAPO confirms that the bulk automated registered mailing system is classified as registered mail.

RTIA wishes to express that it welcomes any alleged infringer's claim of having been served with a notice or an enforcement order that is non-compliant with Section 30 of the AARTO Act.

In such a case RTIA urged any alleged infringer with a notice/ enforcement order that is not compliant with the AARTO Act, to come forward and make a representation which is one of the five (05) options available to alleged infringers under the AARTO Act. If successful, the issued infringement notice will be cancelled or in the case of an enforcement order, it will be revoked, if it has been issued outside the due process outlined in the AARTO Act.

For more information on motorists rights and responsibilities under the AARTO Act and options available to the alleged infringers call the AARTO call center on 086 122 7861

**Issued by the Road Traffic Infringement Agency (RTIA)**

**Media enquires: Zukisa Nduneni (Spokesperson)  
078 517 5611**